

Thames valley Housing request Bramble.cc to conduct a health check on their ECM project....

Thames Valley Housing (TVH) was set up in 1966. Since it finished its first building project in 1968, the number of properties owned and managed has steadily increased. It has maintained a successful record of growth and innovation that has been firmly based around the principles of 'Consultation' and 'Partnership'. It became Thames Valley Housing Association in 1991 and now manages over 4,000 rented properties and 3,000 shared ownership properties in London and the Thames Valley basin. It is a Registered Social Landlord (RSL) under the Housing Act 1996 and is registered with the Housing Corporation and the National Housing Federation. The Association exists to provide affordable housing for people in need.

TVH has been undertaking a project to implement ECM; the main drivers have been to reduce the amount of paper storage and the reliance on paper records, to enable better remote working, and to provide more efficient access to, and retrieval of, information to its 250 staff that would use the system. BancTec was selected as the technology supplier from a short-list of five.

The ECM system has recently been piloted and TVH is also planning to use the BancTec technology (eFIRST) to implement a new purchase order processing system.

Bramble.cc have been engaged to assist TVH with their two immediate requirements:

- Firstly an overall health-check on the ECM project, to assess where the project is and make recommendations on the best practical way forward and any gaps or suggested changes to the current plans.
- Secondly a scoping and planning exercise for the back scanning project (over 10,000+ files) , to make recommendations for the way forward and produce a road map (or high-level project plan) for the project which already has a contracted supplier called e-docs UK.